



BUREAU
VERITAS

Bureau Veritas Certification

AK-KA İNŞAAT TURİZM TİCARET A.Ş.

KİRİŞ MEVKİİ, KEMER, ANTALYA 07980, TÜRKİYE

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

HANDLING AND EVALUATION CONSUMER COMPLAINT FOR
HOTEL MANAGEMENT, ACCOMMODATION,
FOOD AND BEVERAGE AND CONFERENCE
SERVICES

Original Cycle Start Date: 02-09-2021
Expiry Date of Previous Cycle: 01-09-2024
Certification / Recertification Audit date: 07-06-2024
Certification / Recertification cycle start date: 17-09-2024
Subject to the continued satisfactory operation of the
organization's Management System, this certificate expires on: 01-09-2027

Certificate No.: TR013778 Version: 1 Issue Date: 17-09-2024


İBRAHİM TAGAY
Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8
Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50



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AK-KA İNŞAAT TURİZM TİCARET A.Ş.

ISO 10002:2018

Scope of certification

Site Name/Location	Site Address	Site Scope
AK-KA HOTELS ALINDA	KIRIŞ MEVKİİ, KEMER, ANTALYA 07980, TÜRKİYE	HANDLING AND EVALUATION CONSUMER COMPLAINT FOR HOTEL MANAGEMENT, ACCOMMODATION, FOOD AND BEVERAGE AND CONFERENCE SERVICES
AK-KA HOTELS ANTEDON	BELDİBİ 1 MEVKİİ, KEMER, ANTALYA 07985, TÜRKİYE	

Certificate No.: TR013778

Version: 1

Issue Date: 17-09-2024


İBRAHİM TAGAY
Certification Manager



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